

# Capability Statement



## Business Summary:

Real Time Solutions is headquartered in Albuquerque, New Mexico and has been providing comprehensive business web-based solutions since 2000.

Real Time Solutions serves small business, government, enterprise, indigenous, and non-profit markets across the country.

Real Time Solutions' strength lays in the caliber of its staff—educated, talented individuals who have extensive experience in web design and software development.

## Core Competencies:

With over 13 years in business, Real Time Solutions has specialized in building websites and developing web-based software. Our core competencies include:

- Graphic Design
- Website Design
- Mobile Optimization
- User Interface Design
- Marketing Collateral
- Logo Design
- Branding
- Social Media Marketing
- SEO Marketing
- Software Development
- Analysis/Design
- Project Management
- Content Management (CMS)
- Document Management
- eCommerce
- Web-Based GIS Apps
- Mobile Apps
- COTS applications

Real Time Solutions uses the following tools to build web-based business solutions:

- Graphics
  - Adobe Photoshop
  - Adobe Illustrator
  - Adobe After Effects
  - Adobe Premier Pro
  - Adobe Flash
- Integrated Development Environment (IDE)
  - Visual Studio
  - Eclipse
  - Dreamweaver
- Programming
  - C#, java, flex
- Scripting
  - .Net, JavaScript, .php, ActionScript, jQuery
- Database
  - MS SQL Server
  - MySQL
  - Postgres
  - Oracle
  - SQLite
- Amazon Cloud Computing

## Real Time Solutions, Inc.

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DUNS: 078749688

CRS ID Number: 03-259-488-007

NM State-Wide Price Agreement

# 40-000-14-00160CT

## Certifications:

Small Disadvantaged Business

HUBZONE, August 2006

MBE, Rocky Mountain Minority Supplier Development Council

MBE, Southwest Minority Supplier Development Council

## NAICS:

511210 – Software Publishers

541511 – Custom Computer Programming Services

541512 – Computer Systems Design Services

541513 – Computer Facilities Management Services

541519 – Other Computer Related Services

541613 – Marketing Consulting Services

541618 – Other Management Consulting Services

611420 – Computer Training

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## Products and Services:



### realSites

You're going to love your site!

For commercial, government, and non-profit organizations, realSites offers the best web design and development experience. Stunning design will ensure that your organization stands out among the competition, and our easy-to-use content management system gives you total control of your site.

Take your site to the next level with realSites' mobile technology. Our mobile platform puts your site in the hands of users on-the-go—allowing your website to work for you wherever, whenever.



### realFile

Get organized and get back to business!

For management seeking to bring order to chaotic office operations, realFile, electronic document management, offers the most secure and worry-free solution on the market. With realFile, gone are the days of cluttered filing rooms and misplaced documents—your files are always at your fingertips, just a secure login away.

realFile integrates seamlessly into your operation, working in the background to bring you peace of mind and ease of access.



### realMap

Put your organization on the map!

For organizations looking to bring information to the web through mapping, realMap offers a web-based GIS tool which outperforms and is more dependable than other brands. realMap is built on a state-of-the-art infrastructure and is flexible to accommodate your needs—from displaying spatial data to integrating field devices and external services. realMap brings mapping to the web in a robust, dynamic, and interactive way.

## Partial Client List:

### State of New Mexico

- New Mexico Governor's Office
- New Mexico Lt. Governor's Office
- State of New Mexico Office of the Attorney General
- New Mexico office of the State Auditor
- Department of Transportation
- Human Services Department
- New Mexico Judicial Information Division –NM Courts
- Children, Youth, and Families Dept.
- Higher Education Department
- Department of Finance and Administration
- Department of Homeland Security and Emergency Management
- General Services Department
- Secretary of State
- Department of Information Technology
- New Mexico Film Office
- Regulation & Licensing Department
- Department of Aging & Long-Term Services
- Board of Nursing
- Children's Cabinet
- State Personnel Office
- State Land Office
- Governor's Commission on Disabilities
- New Mexico Commission for the Deaf and Hard of Hearing

### Local Government

- Sandoval County, NM
- Bernalillo County, NM
- Apache County District 2
- City of Centennial, CO
- City of Albuquerque, NM
- Albuquerque Convention Center
- Albuquerque Bernalillo County Water Utility Authority
- Albuquerque Economic Development
- Town of Belen, NM

# Capability Statement



realApps

Technology working for you!

For organizations struggling to meet goals and initiatives, realApps delivers the tools to achieve success. realApps eliminates the risks and costs associated with software development. As Commercial-off-the-Shelf (COTS) products, realApps is fully developed and ready to implement, but can be customized to meet organizations' unique needs.

realApps mobile apps offer a transformative new way to do business—on-the-go convenience with all the power and flexibility of a comprehensive system.

## Chambers of Commerce

- Greater Albuquerque Chamber of Commerce
- Albuquerque Hispano Chamber of Commerce
- Hobbs Chamber of Commerce
- New Mexico American Indian Chamber of Commerce
- American Indian Alaska Native Tourism Association

## Commercial

- Cooperative Educational Services (CES)
- Trilumina
- Ambercare
- Isleta Casino
- Daniel B. Stephens & Associates
- Santa Ana Star Center
- Holmans USA
- Abba Technologies
- Radiology Associates of Albuquerque
- New Mexico Health Connections

## Past Performance:

### Web Site Development

ABQ/Bernalillo Water Authority – [www.abcwua.org](http://www.abcwua.org)

Isleta Casino – [www.isleta.com](http://www.isleta.com)

Radiology & Associates – [www.raaonline.com](http://www.raaonline.com)

Holmans – [www.holmans.com](http://www.holmans.com)

Trilumina – [www.trilumina.com](http://www.trilumina.com)

Ambercare – [www.ambercare.com](http://www.ambercare.com)

New Mexico Courts – [www.NMCourts.gov](http://www.NMCourts.gov)

NM Commission on Disabilities- [www.gcd.state.nm.us](http://www.gcd.state.nm.us)

State of New Mexico Portal – [www.newmexico.gov](http://www.newmexico.gov)

New Mexico Film – [www.nmfilm.com](http://www.nmfilm.com)

NM State Lands – [www.statelands.org](http://www.statelands.org)

New Mexico Attorney General – [www.nmag.gov](http://www.nmag.gov)

## Past Performance:

### Custom Applications

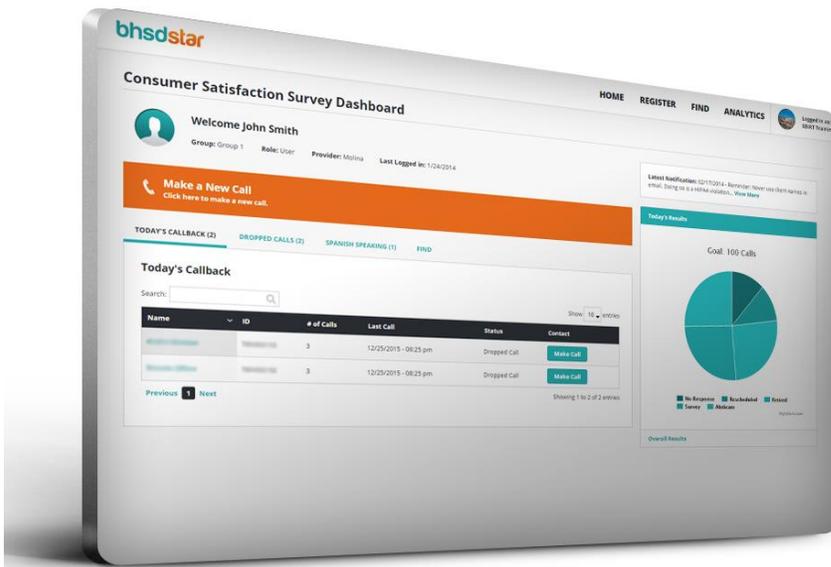
ATR: Access To Recovery (NM DOH & BHSD Star)

[www.bhsdstar.org](http://www.bhsdstar.org)

BHSDStar (Service Tracking and Reporting) began as the Access to Recovery (ATR); a federal program administered by the State of New Mexico for assisting those with alcohol and substance abuse problems.

Our Voucher Management Systems provided a sleek, easy-to-use interface for both central intake locations and providers to track services provided to clients and creates automatic monthly invoices for providers, greatly reducing resource strain and error potential.

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The application also tracked vouchers and overall budget of the program; and reported the data daily. The application meets all government reporting requirements and is HIPAA compliant.

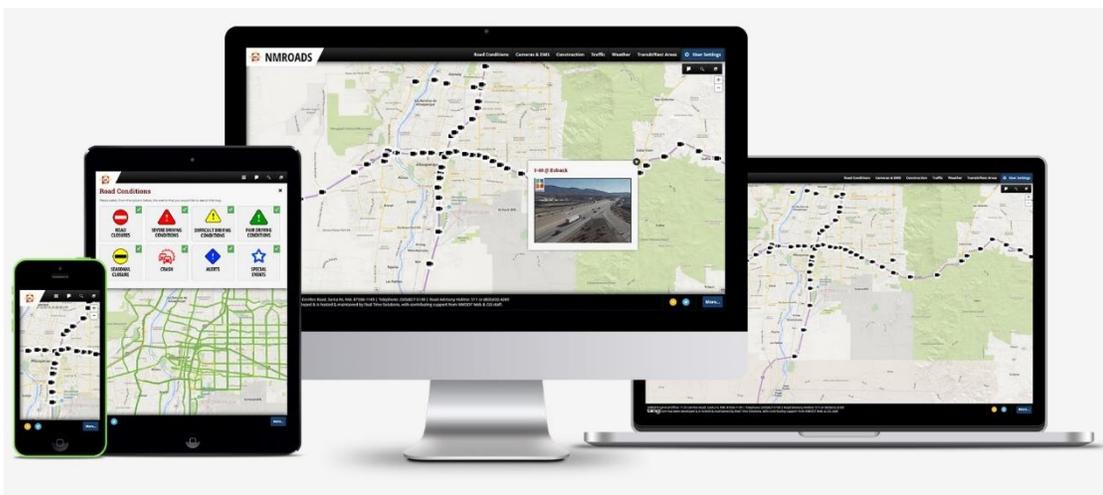
RTS was the first certified provider to exchange data with the federal government for rehabilitation programs.

Other funding sources found this reporting and voucher management model of such value, they continued to fund and use this program, even after the Access to Recovery budget was cut; thus ATR evolved to BHSDStar.

## NMRoads – The New Mexico Road Advisory System (NM DOT)

[www.nmroads.com](http://www.nmroads.com)

Real Time Solutions provides the road advisory system for the State of New Mexico. This application was developed in Adobe's Flex technology along with ESRI's GIS technology. DOT staff at the six districts input road advisories and the public is able to see the advisories in real time through an intuitive mapping interface. Real Time Solutions has held this contract since 2007. Video is incorporated into the map, along with dynamic message signs, traffic congestion, ability to subscribe to text messaging alerts, and much more.

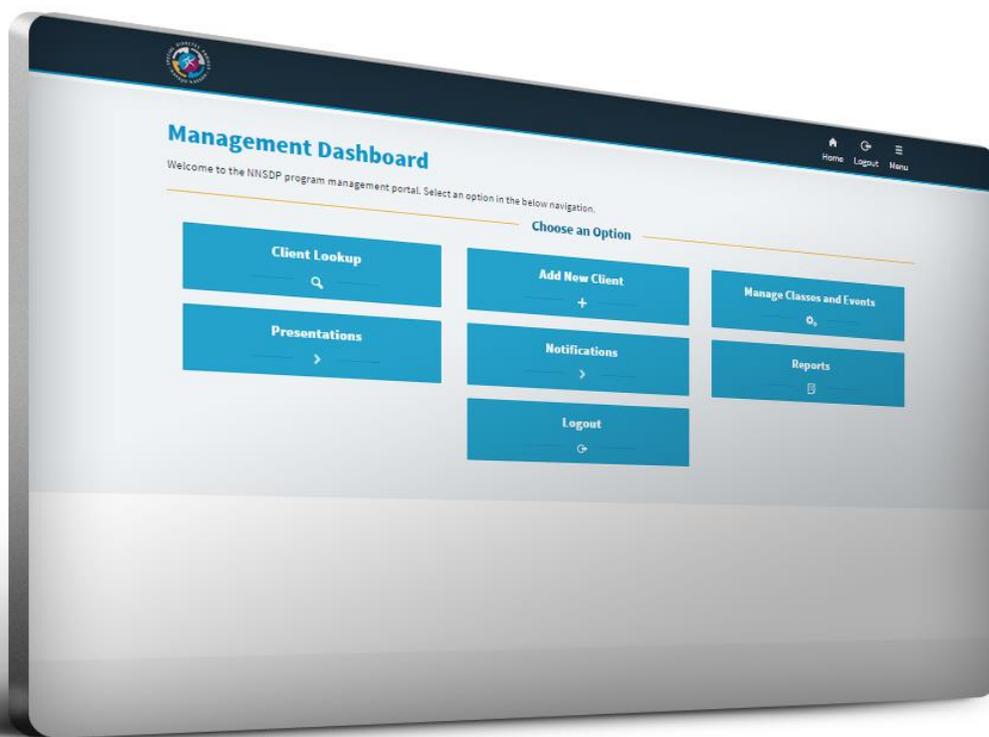


The application was presented an award among the GIS community in July of 2009 for its innovation, creativity, and leadership. The Special Achievements in GIS (SAG) award was presented by ESRI.

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Navajo Nation Special Diabetes Project –  
[www.nnsdp.org](http://www.nnsdp.org)

The Navajo Nation Special Diabetes Project (NNSDP) was established in June 1999 after a process of tribal consultation through public hearings conducted across the Navajo Nation to obtain input and the opportunity of community and health service providers on how to use the federal Diabetes funding. This was accomplished through the formation of a Navajo Area Diabetes Planning Group consisting of representations from the Navajo Nation Division of Health and Navajo Area Indian Health Services health professionals to determine distribution, methodology, and grant recipients. As a grant recipient, the Navajo Special Diabetes Project initiative is to promote healthy life-styles and develop strategies to reduce and prevent diabetes affecting the Navajo People. This initiative was incorporated into the Mission and Vision Statement of the NNSDP. NNSDP partnered with RTS to build a brand new Client Management Portal (CMP) for the project in order to collect data on the initiative's participants.



The fully integrated system provides an intuitive interface and flexible functionality, allowing the staff to collect, manage, and update clients' records with ease. In addition to collecting and storing client information, the system is fully HIPPA Compliant, the CMP provides interactive tools which allow staff members to share resources such as presentations, research, etc. NNSDP staff are also able to generate dynamic custom and ad-hoc reports.

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## New Mexico Department of Information Technology – Transparency Portal

[www.sunshineportalnm.com](http://www.sunshineportalnm.com)

Real Time Solutions developed an accountability and transparency portal for the State of New Mexico. The portal provides information on the state cash balances, investment accounts, budget, purchases, revenue, capital projects, employee salaries, and information on local education providers. The website for this application is hosted and maintained by Real Time Solutions.

## Why Real Time Solutions?

Real Time Solutions celebrated its Fifteenth year of providing websites and web applications. We offer proven, powerful systems used across a wide spectrum of commercial, government, non-profit and indigenous markets, while encompassing varying levels of complexity and presentation requirements. Real Time Solutions recognizes that each and every project is different in its own right. We take pride in our ability to listen to the customer and provide a product that is operationally sound, meets the goals of the customer, and provides an avenue for future enhancements.

The breadth of skills available at Real Time Solutions allows the company to provide customers with innovative and relevant solutions. Each solution pairs stunning graphical interfaces with powerful technology, all followed up by first-class customer support. This powerful combination of design, technology, and support is a key factor in the successes of the company and its customers.

With its outstanding staff, loyal customers, and a mission to provide best-in-class services, Real Time Solutions is poised to put its extensive expertise to work for you.